

Fulfillment flat pricing

All inclusive: pick, pack, box and postage.

Flat pricing / No zones: price is flat pricing for lower 48.

Time in transit:

- Regular: 3-7 business days
- Peak (October 16 - Jan 17): 3-10 business days

Expedited / Overnight:

- Not guaranteed
- Order will ship within 24-business hours
- Only available up to 20lbs

Zone 9:

- Puerto Rico, Guam, Hawaii, Alaska, Greenland, Virgin Islands, PO Boxes, APO/FPO/DPO

Picking: rates include three units (“picks”) per order. Each additional unit (“pick”) is \$0.25 per order.

DIM: if dimensional weight is greater than the actual weight, dimensional weight is used instead of the package’s actual weight. DIM Weight (Lbs) = $L * W * H / 166$

Oversize charge: an oversize charge applies to packages that exceed 96in in length or 130in in length and girth.

Rating will be based on the greater of the package’s actual rounded weight or dimensional weight, subject to a 90lb minimum billable weight.

Split shipments: split shipments are not charged separately, instead total weight is used for both shipments and only one shipment is charged.

Hazardous materials: additional \$0.50 per shipment (must provide MSDS and be pre-approved).

Weight		Standard 3-7 BUSINESS DAYS		Expedited 2-BUSINESS DAYS		Overnight 1-BUSINESS DAY		Zone 9	
Lbs	Oz	Regular	Peak	Regular	Peak	Regular	Peak	Regular	Peak
<0.5	< 8	\$6.39	\$6.84	\$20.11	\$21.52	\$31.19	\$33.37	\$8.18	\$8.75
<1	8 - 15	\$7.49	\$8.01	\$20.24	\$21.66	\$33.61	\$33.37	\$8.49	\$9.08
1	16	\$8.29	\$8.87	\$20.25	\$21.67	\$36.01	\$33.37	\$13.75	\$14.71
2	17 - 32	\$9.63	\$10.30	\$21.20	\$22.68	\$38.00	\$35.96	\$20.07	\$21.47
3	33 - 48	\$11.06	\$11.83	\$22.77	\$24.36	\$40.78	\$38.53	\$26.56	\$28.42
4	49 - 64	\$12.54	\$13.42	\$25.50	\$27.29	\$43.03	\$40.66	\$31.61	\$33.82
5	65 - 80	\$14.27	\$15.27	\$30.76	\$32.91	\$45.39	\$43.63	\$36.48	\$39.03
6	81 - 96	\$15.96	\$17.08	\$32.87	\$35.17	\$46.02	\$46.04	\$40.25	\$43.07
7	97 - 112	\$16.05	\$17.17	\$35.18	\$37.64	\$49.32	\$48.57	\$42.75	\$45.74
8	113 - 138	\$16.55	\$17.71	\$37.66	\$40.30	\$51.31	\$49.24	\$44.26	\$47.36
9	139 - 144	\$17.05	\$18.24	\$39.84	\$42.63	\$53.40	\$52.77	\$49.25	\$52.70
10	145 - 160	\$17.55	\$18.78	\$42.04	\$44.98	\$55.41	\$54.90	\$52.10	\$55.75
11	161 - 176	\$18.05	\$19.31	\$44.38	\$47.49	\$57.39	\$57.14	\$55.28	\$59.15
12	177 - 192	\$18.55	\$19.85	\$46.44	\$49.69	\$59.30	\$59.29	\$57.47	\$61.49
13	193 - 208	\$19.05	\$20.38	\$48.77	\$52.18	\$61.01	\$61.41	\$60.54	\$64.78
14	209 - 224	\$19.55	\$20.92	\$51.12	\$54.70	\$62.15	\$63.45	\$62.95	\$67.36
15	225 - 240	\$20.05	\$21.45	\$52.78	\$56.47	\$63.34	\$65.28	\$65.17	\$69.73
16	241 - 256	\$20.55	\$21.99	\$54.29	\$58.09	\$65.55	\$66.50	\$68.04	\$72.80
17	257 - 272	\$21.05	\$22.52	\$56.39	\$60.34	\$60.27	\$67.77	\$70.81	\$75.77
18	273 - 288	\$21.55	\$23.06	\$58.17	\$62.24	\$63.62	\$70.14	\$73.60	\$78.75
19	289 - 304	\$22.05	\$23.59	\$60.22	\$64.44	\$65.08	\$64.49	\$76.39	\$81.74
20	305 - 320	\$22.55	\$24.13	\$62.65	\$67.04	\$66.55	\$68.07	\$78.82	\$84.34

Storage pricing

Monthly storage is free if it ships in 60 days!

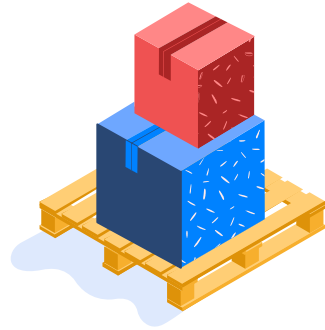
If your inventory ships within 60 days of receiving then you will not have storage fees. Charges for inventory that is stored after that time period is as follows:



Pickable bin

16" X 20" X 24" OR 4.4 FT3

\$5 /month



Pallet

40" X 48" X 55" OR 61 FT3

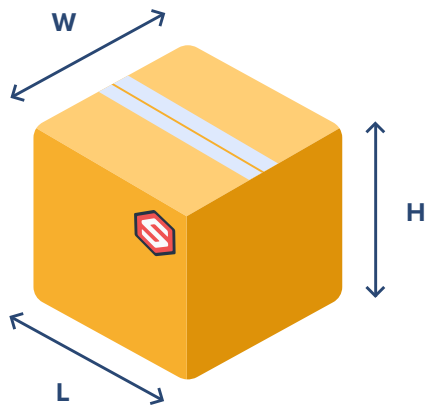
\$30 /month

- All Merchants must have a **pallet** location for reserve storage will also have a **pickable bin**. Merchant will be charged for both locations. We reserve the right to store reserve inventory in multiple bins or a pallet location.
- Each SKU must have its own location (meaning multiple SKUs may not be stored in the same bin).
- Overstock of a SKU (greater than a bin) may be put into a **pallet location** (as opposed to multiple bins), this will be determined by availability in the warehouse.
- Storage is charged daily. We do not charge your card on file until you have accrued a minimum of \$20 for shipping and storage services (this is a combined total).
You can see your invoices by going to your dashboard > settings > billing.

How to calculate DIM weight

If DIM weight is greater than the actual weight, DIM weight is used instead of the package's actual weight.

DIM Weight is short for dimensional weight – it's a billing method that uses the total volume of a package (length x width x height) to calculate shipping costs instead of using the actual weight of the package. Shipping costs are based on the higher of the two measurements: package weight or package size (DIM Weight).



$$\text{DIM Weight (Lbs)} = \frac{L \times W \times H}{166}$$

For UPS, U.S Domestic services packages less than or equal to 1,728 cubic inches will use a 166 divisor to calculate dimensional weight.



Box Dimensions	10"x10"x10"
Actual Weight	1 lb
Dim Weight	6 lb
Average Rate impact	+44.48%
Average Monthly Impact 50 Packages/Day	+\$6,600.00



DHL Express

International service information

Coronavirus

Temporary service adjustments for DHL Express Time Definite International services arising from the COVID-19 pandemic situation as of **10th September 2020**.

DHL Express is maintaining delivery services around the world. Below please find the service status for impacted countries. If an origin or destination is not listed below, there is no service change at this time.

As the situation is dynamic, the information is subject to change without notice.

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Angola	✓	✓	✓	✗	✓
Antigua and Barbuda	✗	✗	✗	✓	✓
Argentina	✓	✓	✓	✓	✓
Azerbaijan	✗	✗	✗	✗	✓
Bahamas	✗	✗	✗	✗	✓
Barbados	✗	✗	✗	✓	✓
Belize	✗	✗	✗	✓	✓
Bermuda	✗	✗	✗	✗	✓
Bolivia	✗	✗	✗	✗	✓
Bonaire	✗	✗	✗	✓	✓
Botswana	✓	✓	✓	✗	✓
Brunei Darussalam	✗	✗	✗	✗	✓
Burundi	✗	✗	✗	✓	✓
Cambodia	✓	✓	✓	✗	✓
Cameroon	✓	✓	✓	✗	✓
Cape Verde	✗	✗	✗	✓	✓
Cayman Islands	✗	✗	✗	✗	✓
Central African Republic	✓	✗	✓	✓	✓
Chad	✗	✗	✗	✗	✓
China	✓	✓	✓	✓	✗
Comoros	✗	✗	✗	✓	✓
Cook Islands	✓	✓	✓	✗	✓

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Costa Rica	✗	✗	✓	✓	✓
Curaçao	✓	✗	✓	✓	✓
Democratic Republic of Congo	✗	✗	✓	✗	✓
Djibouti	✗	✗	✗	✓	✓
Dominica	✗	✗	✗	✗	✓
Dominican Republic	✓	✓	✓	✗	✓
Ecuador	✓	✓	✓	✗	✓
Fiji	✗	✗	✗	✗	✓
French Guiana	✗	✗	✗	✗	✓
French Polynesia	✗	✗	✗	✗	✓
Gambia	✗	✗	✗	✗	✓
Ghana	✗	✗	✗	✓	✓
Grenada	✗	✗	✗	✓	✓
Guadelupe	✗	✗	✗	✓	✓
Guinea	✓	✗	✓	✓	✓
Guinea-Bissau	✗	✗	✗	✓	✓
Guyana	✗	✗	✗	✗	✓
Haiti	✗	✗	✗	✗	✓
Honduras	✗	✗	✗	✗	✓
Iran	✗	✗	✗	✗	✓
Iraq	✗	✗	✗	✗	✓
Ivory Coast	✓	✓	✓	✗	✓

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Jamaica	✗	✗	✗	✓	✓
Jordan	✓	✓	✓	✗	✓
Kiribati	✓	✓	✓	✗	✓
Kyrgyzstan	✓	✓	✓	✗	✓
Laos	✗	✗	✗	✗	✓
Liberia	✗	✗	✗	✗	✓
Libya	✗	✗	✗	✗	✓
Madagascar	✓	✓	✓	✗	✓
Malawi	✓	✓	✓	✗	✓
Mali	✗	✗	✗	✓	✓
Martinique	✗	✗	✗	✓	✓
Mauritania	✗	✗	✗	✓	✓
Mauritius	✗	✗	✗	✗	✓
Mongolia	✗	✗	✗	✗	✓
Myanmar	✓	✗	✗	✗	✓
Nepal	✓	✗	✓	✓	✓
New Caledonia	✗	✗	✓	✓	✓
Nicaragua	✗	✗	✗	✓	✓
Panama	✓	✗	✓	✗	✓
Papua New Guinea	✗	✗	✗	✗	✓
Paraguay	✓	✓	✓	✗	✓
Republic of the Congo	✗	✗	✗	✗	✓

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Reunion	✗	✗	✗	✓	✓
Rwanda	✓	✓	✓	✗	✓
Saint Vincent & the Grenadines	✗	✗	✗	✓	✓
Samoa	✗	✗	✓	✓	✓
Sao Tome and Principe	✗	✗	✗	✓	✓
Seychelles	✗	✗	✗	✗	✓
Sierra Leone	✓	✗	✓	✗	✓
Sint Maarten	✓	✗	✗	✗	✓
Solomon Islands	✓	✓	✓	✗	✓
Somalia	✗	✗	✗	✗	✓
South Africa	✓	✓	✓	✗	✓
South Sudan	✓	✓	✓	✗	✓
St. Kitts and Nevis	✗	✗	✗	✓	✓
St. Lucia	✗	✗	✗	✓	✓
Sudan	✗	✗	✗	✗	✓
Suriname	✗	✗	✗	✓	✓
Tajikistan	✓	✓	✓	✗	✓
Tanzania	✓	✓	✓	✗	✓
Timor-Leste	✓	✓	✓	✗	✓
Tonga	✓	✓	✓	✗	✓
Trinidad and Tobago	✗	✗	✗	✓	✓
Turkmenistan	✗	✗	✗	✗	✓

Suspended countries	Parcel International Standard (PLY) Parcel Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Turks and Caicos	✓	✓	✓	✗	✓
Tuvalu	✗	✗	✗	✓	✓
Uganda	✗	✗	✗	✗	✓
Uruguay	✓	✓	✓	✗	✓
Uzbekistan	✓	✓	✓	✗	✓
Vanuatu	✗	✗	✗	✗	✓
Venezuela	✗	✗	✗	✗	✓
Wallis and Futuna	✗	✗	✗	✓	✓
Western Sahara	✗	✗	✗	✓	✓
Yemen	✗	✗	✗	✗	✓
Zimbabwe	✓	✓	✓	✗	✓