

# ShipHero Fulfillment Pricing

- **Pick, pack, box & postage included.**
- **No zones. Price is single rate for lower 48 states.**
- **No surcharges or hidden fees.**

## Standard Shipping

- Expect 3-7 business day delivery times
- Orders received before 12pm eastern ship same business day

## 2-Day & Overnight Shipping

- Orders received before 1pm eastern ship same business day
- 20lb max weight for overnight shipments

## Zone 9

- Puerto Rico, Guam, Hawaii, Alaska, Greenland, Virgin Islands, PO Boxes, APO/FPO/DPO
- Orders received before 12pm eastern ship same business day
- 20lb max weight

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**Picking:** rates include three units (“picks”) per order. Each additional unit (“pick”) is \$0.25 per order.

**DIM:** if dimensional weight is greater than the actual weight, dimensional weight is used instead of the package’s actual weight. DIM Weight (Lbs) =  $L * W * H / 166$

**Oversize charge:** an oversize charge applies to packages that exceed 96in in length or 130in in length and girth.

Rating will be based on the greater of the package’s actual rounded weight or dimensional weight, subject to a 90lb minimum billable weight.

**Split shipments:** split shipments are not charged separately, instead total weight is used for both shipments and only one shipment is charged.

**Hazardous materials:** additional \$0.50 per shipment (must provide MSDS and be pre-approved).

<b>Lbs</b>	<b>Oz</b>	<b>Standard</b>	<b>2-Day</b>	<b>Overnight</b>	<b>Zone 9</b>
<0.5	< 8	\$5.58	\$11.04	\$33.37	\$8.75
<1	8 - 15	\$7.66	\$11.04	\$33.37	\$9.08
1	16	\$8.87	\$11.04	\$33.37	\$14.71
2	17 - 32	\$10.30	\$12.01	\$35.96	\$21.47
3	33 - 48	\$11.83	\$12.81	\$38.53	\$28.42
4	49 - 64	\$13.42	\$13.64	\$40.66	\$33.82
5	65 - 80	\$13.79	\$13.97	\$43.63	\$39.03
6	81 - 96	\$17.08	\$17.56	\$46.04	\$43.07
7	97 - 112	\$17.17	\$18.70	\$48.57	\$45.74
8	113 - 138	\$17.71	\$19.95	\$49.24	\$47.36
9	139 - 144	\$18.24	\$21.03	\$52.77	\$52.70
10	145 - 160	\$18.78	\$22.11	\$54.90	\$55.75
11	161 - 176	\$19.31	\$26.46	\$57.14	\$59.15
12	177 - 192	\$19.85	\$27.66	\$59.29	\$61.49
13	193 - 208	\$20.38	\$29.01	\$61.41	\$64.78
14	209 - 224	\$20.92	\$30.38	\$63.45	\$67.36
15	225 - 240	\$21.45	\$31.35	\$65.28	\$69.73
16	241 - 256	\$21.99	\$33.75	\$66.50	\$72.80
17	257 - 272	\$22.52	\$35.25	\$67.77	\$75.77
18	273 - 288	\$23.06	\$36.38	\$70.14	\$78.75
19	289 - 304	\$23.59	\$37.76	\$64.49	\$81.74
20	305 - 320	\$24.13	\$39.42	\$68.07	\$84.34

# Storage Pricing

Storage is free for inventory shipped within 60 days of receiving.

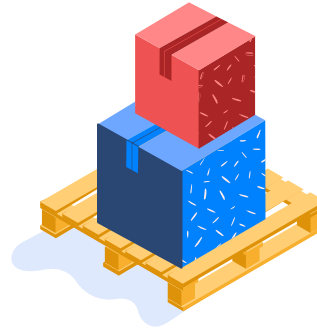
Pricing for inventory that is stored after 60 days



**Pickable Bin**  
16" X 20" X 24" OR 4.4 FT<sup>3</sup>

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**\$5** /month



**Pallet**  
40" X 48" X 55" OR 61 FT<sup>3</sup>

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**\$30** /month

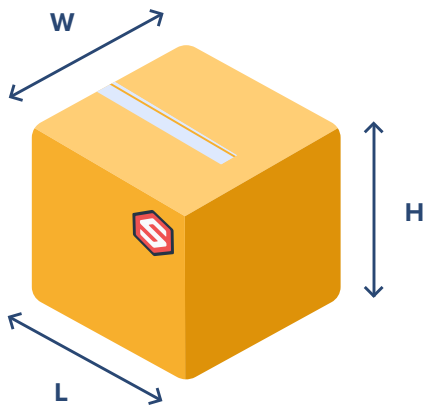
- All Merchants must have a **pallet** location for reserve storage will also have a **pickable bin**. Merchant will be charged for both locations. We reserve the right to store reserve inventory in multiple bins or a pallet location.
- Each SKU must have its own location (meaning multiple SKUs may not be stored in the same bin).
- Overstock of a SKU (greater than a bin) may be put into a **pallet location** (as opposed to multiple bins), this will be determined by availability in the warehouse.
- Storage is charged daily. We do not charge your card on file until you have accrued a minimum of \$20 for shipping and storage services (this is a combined total).

You can see your invoices by going to your dashboard > settings > billing.

# Calculating DIM Weight

DIM weight is used if greater than the actual weight.

DIM Weight (dimensional weight) – is the total volume of a package (length x width x height) and is used to calculate shipping costs if it's greater than the actual weight of the package.



$$\text{DIM Weight (Lbs)} = \frac{L \times W \times H}{166}$$

For UPS, U.S Domestic services packages less than or equal to 1,728 cubic inches will use a 166 divisor to calculate dimensional weight.



<b>Box Dimensions</b>	10"x10"x10"
<b>Actual Weight</b>	1 lb
<b>Dim Weight</b>	6 lb
Average Rate impact	<b>+44.48%</b>
Average Monthly Impact 50 Packages/Day	<b>+\$6,600.00</b>



# DHL Express

## International service information

### Coronavirus

Temporary service adjustments for DHL Express Time Definite International services arising from the COVID-19 pandemic situation as of **10th September 2020**.

DHL Express is maintaining delivery services around the world. Below please find the service status for impacted countries. If an origin or destination is not listed below, there is no service change at this time.

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As the situation is dynamic, the information is subject to change without notice.

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Angola	✓	✓	✓	✗	✓
Antigua and Barbuda	✗	✗	✗	✓	✓
Argentina	✓	✓	✓	✓	✓
Azerbaijan	✗	✗	✗	✗	✓
Bahamas	✗	✗	✗	✗	✓
Barbados	✗	✗	✗	✓	✓
Belize	✗	✗	✗	✓	✓
Bermuda	✗	✗	✗	✗	✓
Bolivia	✗	✗	✗	✗	✓
Bonaire	✗	✗	✗	✓	✓
Botswana	✓	✓	✓	✗	✓
Brunei Darussalam	✗	✗	✗	✗	✓
Burundi	✗	✗	✗	✓	✓
Cambodia	✓	✓	✓	✗	✓
Cameroon	✓	✓	✓	✗	✓
Cape Verde	✗	✗	✗	✓	✓
Cayman Islands	✗	✗	✗	✗	✓
Central African Republic	✓	✗	✓	✓	✓
Chad	✗	✗	✗	✗	✓
China	✓	✓	✓	✓	✗
Comoros	✗	✗	✗	✓	✓
Cook Islands	✓	✓	✓	✗	✓

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Costa Rica	✗	✗	✓	✓	✓
Curaçao	✓	✗	✓	✓	✓
Democratic Republic of Congo	✗	✗	✓	✗	✓
Djibouti	✗	✗	✗	✓	✓
Dominica	✗	✗	✗	✗	✓
Dominican Republic	✓	✓	✓	✗	✓
Ecuador	✓	✓	✓	✗	✓
Fiji	✗	✗	✗	✗	✓
French Guiana	✗	✗	✗	✗	✓
French Polynesia	✗	✗	✗	✗	✓
Gambia	✗	✗	✗	✗	✓
Ghana	✗	✗	✗	✓	✓
Grenada	✗	✗	✗	✓	✓
Guadelupe	✗	✗	✗	✓	✓
Guinea	✓	✗	✓	✓	✓
Guinea-Bissau	✗	✗	✗	✓	✓
Guyana	✗	✗	✗	✗	✓
Haiti	✗	✗	✗	✗	✓
Honduras	✗	✗	✗	✗	✓
Iran	✗	✗	✗	✗	✓
Iraq	✗	✗	✗	✗	✓
Ivory Coast	✓	✓	✓	✗	✓

Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Jamaica	✗	✗	✗	✓	✓
Jordan	✓	✓	✓	✗	✓
Kiribati	✓	✓	✓	✗	✓
Kyrgyzstan	✓	✓	✓	✗	✓
Laos	✗	✗	✗	✗	✓
Liberia	✗	✗	✗	✗	✓
Libya	✗	✗	✗	✗	✓
Madagascar	✓	✓	✓	✗	✓
Malawi	✓	✓	✓	✗	✓
Mali	✗	✗	✗	✓	✓
Martinique	✗	✗	✗	✓	✓
Mauritania	✗	✗	✗	✓	✓
Mauritius	✗	✗	✗	✗	✓
Mongolia	✗	✗	✗	✗	✓
Myanmar	✓	✗	✗	✗	✓
Nepal	✓	✗	✓	✓	✓
New Caledonia	✗	✗	✓	✓	✓
Nicaragua	✗	✗	✗	✓	✓
Panama	✓	✗	✓	✗	✓
Papua New Guinea	✗	✗	✗	✗	✓
Paraguay	✓	✓	✓	✗	✓
Republic of the Congo	✗	✗	✗	✗	✓



Suspended countries	Parcel International Standard (PLY) Packet Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Reunion	✗	✗	✗	✓	✓
Rwanda	✓	✓	✓	✗	✓
Saint Vincent & the Grenadines	✗	✗	✗	✓	✓
Samoa	✗	✗	✓	✓	✓
Sao Tome and Principe	✗	✗	✗	✓	✓
Seychelles	✗	✗	✗	✗	✓
Sierra Leone	✓	✗	✓	✗	✓
Sint Maarten	✓	✗	✗	✗	✓
Solomon Islands	✓	✓	✓	✗	✓
Somalia	✗	✗	✗	✗	✓
South Africa	✓	✓	✓	✗	✓
South Sudan	✓	✓	✓	✗	✓
St. Kitts and Nevis	✗	✗	✗	✓	✓
St. Lucia	✗	✗	✗	✓	✓
Sudan	✗	✗	✗	✗	✓
Suriname	✗	✗	✗	✓	✓
Tajikistan	✓	✓	✓	✗	✓
Tanzania	✓	✓	✓	✗	✓
Timor-Leste	✓	✓	✓	✗	✓
Tonga	✓	✓	✓	✗	✓
Trinidad and Tobago	✗	✗	✗	✓	✓
Turkmenistan	✗	✗	✗	✗	✓

Suspended countries	Parcel International Standard (PLY) Parcel Plus International (PKT)		Parcel International (PKY)	Packet IPA (PKA)	Parcel International Direct (PLT)
	Up to 4.4 lbs.	Above 4.4 lbs.	Up to 4.4 lbs.	Up to 4.4 lbs.	Up to 44 lbs.
Turks and Caicos	✓	✓	✓	✗	✓
Tuvalu	✗	✗	✗	✓	✓
Uganda	✗	✗	✗	✗	✓
Uruguay	✓	✓	✓	✗	✓
Uzbekistan	✓	✓	✓	✗	✓
Vanuatu	✗	✗	✗	✗	✓
Venezuela	✗	✗	✗	✗	✓
Wallis and Futuna	✗	✗	✗	✓	✓
Western Sahara	✗	✗	✗	✓	✓
Yemen	✗	✗	✗	✗	✓
Zimbabwe	✓	✓	✓	✗	✓